



## Privacy Policy

### 1. General

- 1.1 Tasso A/S ("hereinafter Tasso") is an international company specialising in the manufacture of cast iron with more than 50 years of expertise. You can read more about Tasso at the website [www.tasso-bar.com](http://www.tasso-bar.com) (hereinafter "the Website").
- 1.2 When you navigate on the Website, communicate with us, and/or enter into an agreement with us, etc., Tasso collects information about you as a person. In this privacy policy (hereinafter referred to as the "Privacy Policy"), you can read about the data we collect, what rights you have, how we process the data, and how you can contact us if you have questions about our processing of personal data.
- 1.3 All personal data processed by Tasso are protected by the General Data Protection Regulation (Regulation 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data) and the related Danish Data Protection Act (Act on supplementary provisions to the regulation on the protection of natural persons with regard to the processing of personal data and on the free movement of such data).
- 1.4 It is a condition of the use of the Website that you agree to this Privacy Policy.

### 2. Data controller

- 2.1 Tasso is the data controller of the data collected by Tasso when you use the Website and the other processing activities described below in this Privacy Policy.

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#### Tasso A/S

Frederiksgade 37  
5000 Odense C  
Denmark

**Phone**

+45 99103050

**Email**

mail@tasso.dk

**Web**

[www.tasso-bar.com](http://www.tasso-bar.com)

**Bank**

Danske Bank

**VAT no.**

3785 1515

**Certificates**

ISO 9001  
ISO 14001  
ISO 50001



2.2 If you have questions about which data Tasso has collected, recorded, and continually processes about you, or you wish to exercise your rights, please contact us using the following information:

Tasso A/S  
VAT no. 37 85 15 15

Frederiksgade 37  
5000 Odense C  
Denmark

Phone: +45 99 10 30 50  
Email: mail@tasso.dk

2.3 If you have any questions about the use of the Website or our processing of your personal data, please feel free to contact us.

2.4 Tasso is the data controller of the personal data used in connection with the following activities:

1. Communication with Tasso
2. Entering into a customer agreement
3. Customer satisfaction surveys
4. Use of cookies

### **3. Purpose and legal basis for the processing of personal data**

3.1 Tasso only collects the personal data necessary for Tasso to provide you with the best possible service, and we only use your personal data for the purposes described in this Privacy Policy.

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## 3.2 Communication with Tasso

3.2.1 If you choose to contact us by showing up in person or by email, we will collect your name, email address, possibly your job title, telephone number, company name and address, as well as any other personal data that you provide in your email or message to us, including, e.g., your purchase history.

3.2.2 If you choose to contact us using our contact form on the Website, we will collect your name, email address, possibly your phone number and company name, as well as other personal data that you provide in the contact form's free text field.

3.2.3 The collection of this personal data is based on a legitimate interest in providing you and your company with the best and most appropriate service, including responding to your questions and comments. The basis for this processing is Article 6(1)(f) of the General Data Protection Regulation.

3.2.4 We store your personal data for up to 3 years after your last request to us.

## 3.3 Entering into an agreement

3.3.1 To enter into an agreement with customers, suppliers, and business partners that you act on behalf of or represent, we will, in many cases, register your name, email address, telephone number, role/ job title, company name, address, and customer number. Also, we collect order information, including payment transaction information, order status, shipping information that can be associated with your contact information.

3.3.2 The collection and use of this personal data are based on our legitimate interest in being able to communicate with customers, suppliers, and business partners who you act on behalf of or represent. The legal basis for this processing is Article 6(1)(f) of the General Data Protection Regulation.

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- 3.3.3 We store your personal data for up to 3 years after the agreement with the customer, supplier, and business partner has ended.
- 3.4 Customer satisfaction surveys
- 3.4.1 To improve our products and services so that we can offer you the best possible experience when you are in contact with us, we collect personal data about you that you give us when you participate in customer satisfaction surveys. We collect your name, email address, company name, and the answers you provide in the satisfaction survey.
- 3.4.2 The collection and processing of the said data are based on a legitimate interest in being able to improve our service and the experience of Tasso, cf. Article 6(1)(f) of the General Data Protection Regulation.
- 3.4.3 We store this data for 1 year from the time of collection, after which it will be anonymised so that we will no longer be able to identify you based on the answers. The anonymised answers are used to follow up on our development in terms of improving products and services.
- 3.5 Collecting data using cookies
- 3.5.1 When you use the Website, we collect and process data about you in connection with our use of cookies for statistical purposes, including optimising the Website and product development based on geolocation.
- 3.5.2 The following general personal data about you are processed: which pages you have visited, geographical location, information about your browser, and which search terms you use.
- 3.5.3 Your IP address is anonymised so that the data itself does not constitute data that can identify you. However, it cannot be ruled out that we may be able to identify you by using all the data referred to in section 3.6.2 and, therefore, that this is considered processing of personal data.

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3.5.4 The legal basis is in Tasso's legitimate interest in generating statistics and thereby analysing the use of the Website, including to optimise it, cf. Article 6(1)(f) of the General Data Protection Regulation.

3.5.5 You will find an overview of which cookies Tasso uses and how to delete them, etc., in our cookie information.

#### **4. Using data processors**

4.1 Tasso uses external companies to carry out the technical operation of the Website and other assistance related to the processing activities mentioned above. These companies are subject to our instructions and process data, of which we are data controllers. Data processors may not use the data for any other purposes than the fulfilment of the agreement with us.

#### **5. Storage of personal data within the EEA**

5.1 We store your personal data securely and confidentially on servers in controlled facilities and as a starting point within the European Economic Area (EEA).

5.2 In some cases, Tasso also uses data processors located outside the EU/EEA. The following provides an overview of situations where such transfer of data occurs, the data processors in question, and the basis for the transfer.

<b>In what situation</b>	<b>Data processor</b>	<b>Country</b>	<b>Transfer basis</b>
Cookies	Google LLC	United States	Standard contractual clauses of the European Commission

5.3 Tasso may, upon request, refer you to where you can obtain a copy of the relevant transfer basis.

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## **6. Your rights**

- 6.1 As a registered user of Tasso, you have several rights under the applicable personal data legislation, cf. section 1.3 above. Tasso has described your rights below in cases where Tasso processes personal data about you.
- 6.2 You can submit a request to exercise one or more of your rights using the contact information provided in section 2. When submitting your request, you must provide your full name and email address.
- 6.3 Once Tasso has received your request, Tasso will investigate whether Tasso can identify you as a user, whether you have made the request, and whether the conditions for exercising the right are met. If so, Tasso will ensure that the request is complied with.
- 6.4 As a rule, you can exercise your rights free of charge at any time. However, if you request additional copies of data, Tasso may charge a fee for this. In the case of requests that are manifestly unfounded or excessive, we may also either charge a fee for providing data or refuse to comply with the request. The exercise of your rights must also not infringe on the rights and freedoms of others, and Tasso may, therefore, refuse to comply with your request in whole or in part if Tasso so wishes.
- 6.5 Right of access and rectification in relation to personal data
- 6.5.1 As a registered user at Tasso, you always have the right to access what personal data is registered about you. By contacting Tasso in writing, you can learn what personal data Tasso, as the data controller, processes about you, what the purpose of the processing is, and who receives the data, as well as some other information.
- 6.5.2 If you find that the personal data you have provided to Tasso is inaccurate or misleading, you should contact Tasso about this, after which Tasso will rectify this data.

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6.6 Right to erasure

6.6.1 You have the right to have your personal data erased by us without undue delay if Tasso no longer has a purpose in processing your personal data, or you object to the processing of your personal data that is carried out for direct marketing purposes or which takes place pursuant to Article 6(1)(f) of the General Data Protection Regulation. If Tasso can demonstrate compelling legitimate reasons for the continued processing that overrides your interests, rights and freedoms, or the processing is necessary for a legal claim to be established, exercised, or defended, Tasso is not obliged to erase your personal data.

6.7 Right to restriction of processing

6.7.1 You have the right to restrict Tasso's processing of your personal data, e.g., if you dispute the accuracy of your personal data or you have objected to the processing of your personal data based on legitimate interests under Article 6(1)(f) of the General Data Protection Regulation until your objection is handled. If Tasso lifts the restriction on Tasso's processing of your personal data, you will be notified of this beforehand.

6.8 Right to data portability

6.8.1 You have the right to have the data you have provided to Tasso transferred in a structured, commonly used, and machine-readable format, where the processing is based on an agreement under Article 6(1)(b) of the General Data Protection Regulation or your consent, in accordance with Article 6(1)(a) of the General Data Protection Regulation.

6.9 Right of object

6.9.1 You always have the right, for reasons relating to your particular situation, to object to Tasso's processing of your personal data if the processing is based on

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legitimate interests under Article 6(1)(f) of the General Data Protection Regulation.

6.9.2 If you object to the processing, Tasso is no longer entitled to process your personal data unless Tasso can demonstrate compelling legitimate reasons for continued processing that overrides your interests, rights and freedoms, or the processing is necessary for a legal claim to be established, exercised, or defended.

6.9.3 You also always have the right to object to the processing of your personal data if the processing is for the purpose of direct marketing. If you object to such processing, Tasso may no longer process your personal data for this purpose.

6.10 Right of appeal

6.10.1 If you have any questions regarding the processing of your personal data, the exercise of your rights, or wish to complain about Tasso's processing of your personal data, you are welcome to contact Tasso using the contact information in section 2. You can also lodge a complaint about Tasso's processing of your personal data with the Danish Data Protection Agency, Carl Jacobsens Vej 35, 2500 Valby, email address: [dt@datatilsynet.dk](mailto:dt@datatilsynet.dk).

## **7. Deletion of personal data**

7.1 Tasso stores your personal data in accordance with the specific deletion deadlines described for each processing activity described in section 3 above.

7.2 For accounting and tax purposes, Tasso stores certain personal data for a period of up to 5 years from the deletion of your personal data. In such a situation, your personal data is not used for any other purpose. You can ask Tasso at any time to have your personal data deleted.

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## **8. Changes to the Privacy Policy**

8.1 Tasso continually updates and changes the Privacy Policy so that it is continually adapted to the legislation and technological developments. If Tasso makes changes to the Privacy Policy, you will be informed of this the next time you use the Website and by email to the email address that you have provided to Tasso.

8.2 Tasso may change the Privacy Policy at any time and without notice. The latest version is always available on the Website.

## **9. Version**

9.1 This Privacy Policy was last updated in October 2021 and replaces all previously applicable policies.

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